

## 2024 Donnybrook Balingup CCI Feedback Survey

The Donnybrook Balingup Chamber of Commerce and Industry (DBCCI) is seeking feedback from all businesses, partners, and key stakeholders to assist in the planning and development of the DBCCI's future pathways and how to best serve our members and the community. Thank you for taking the time to respond.

Please indicate the extent to which you agree or disagree with the following statements by selecting the appropriate option on the scale provided, where 1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree or Disagree, 4 = Agree and 5 = Strongly Agree

### General Feedback

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
I am satisfied with the services provided by the DBCCI	1	2	3	4	5
DBCCI is great value for my business or organisation	1	2	3	4	5

### Activities and Events

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
I am satisfied with the events provided by the DBCCI	1	2	3	4	5
I am satisfied with the workshops provided by the DBCCI	1	2	3	4	5
I would like there to be more events to meet other businesses socially	1	2	3	4	5

### Services and Support

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
I am satisfied with DBCCI business resources and programs	1	2	3	4	5
I am satisfied with Shop Local Program	1	2	3	4	5

What additional services or support would you like the Chamber to provide?

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### Advocacy and Representation

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
I feel well-represented by DBCCI in discussions with government and other external stakeholders.	1	2	3	4	5
DBCCI regularly communicates important advocacy updates and outcomes to its members	1	2	3	4	5
DBCCI effectively advocates for the interests of my business / organisation at the local level.	1	2	3	4	5

### Networking and Collaboration

Are there other businesses or organisations you would like to collaborate with through Chamber activities?

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### Communication and Engagement

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
DBCCI effectively communicates important updates and information to its members.	1	2	3	4	5
I feel well-informed about events and initiatives organised by DBCCI.	1	2	3	4	5
DBCCI regularly seeks feedback from members to improve its services.	1	2	3	4	5

### Membership Benefits

Are there any specific benefits of membership you would like to see added or enhanced?

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**Future Direction**

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
DBCCI should focus on expanding its membership base to include a wider variety of businesses and organisations.	1	2	3	4	5
DBCCI should prioritise offering more educational workshops and training sessions for members.	1	2	3	4	5
DBCCI should create information packs and online resources for new businesses in the area	1	2	3	4	5
DBCCI should actively advocate for local business interests at the regional and state levels.	1	2	3	4	5
DBCCI should have industry specific event gatherings	1	2	3	4	5
DBCCI should focus on promoting tourism and local attractions to boost the local economy.	1	2	3	4	5
DBCCI should focus on individual member promotion and Award programs for members	1	2	3	4	5
DBCCI should play an active role in notifying local businesses about upcoming events, festivals, and field days.	1	2	3	4	5
DBCCI should explore opportunities to support and promote electric highway programs in the region.	1	2	3	4	5
DBCCI should increase its collaboration with community groups to enhance its future planning and initiatives.	1	2	3	4	5
DBCCI should prioritise supporting the agricultural sector in its future initiatives	1	2	3	4	5

Other \_\_\_\_\_

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### Further Comments

Do you have any additional comments or suggestions for the Chamber?

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### Your Business

How do you see your business in the next 12 months to 5 years? Challenges and strengths.

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### Contact details if you are available for DBCCI to follow up with your answers

Name

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Phone Number

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Email

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### Follow and Connect With Us

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Office Hours: Monday & Wednesday - 9:00 am to 1.30 pm

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